

## WELCOME IN GRIMENTZ!

We are really happy to welcome you in our small resort, Grimentz - Anniviers. Here is some useful information to help you out to spend the nicest journey:



## YOUR ACCOMMODATION

### Beds already made?

Beds are not made for you. They have been covered with protection sheets. Please, don't take these off, but **cover them with you own sheets!**

### Breakages, damages, shades

You can replace broken or damaged objects yourself or drop by our agency to have replacement pieces such as a bulb or a bathroom glass.

You may notice repairs that need to be undertake by living in a property: please, report them in the next 2 hours opening of our agency after your discovery.

### Missing objects

We might be able to lend you a missing and useful object (a kitchenware or any other such item as an adaptor, fondue set, raclette oven, grill, radio, and so on.)

### Departure day

The property **has to be left at 10 o'clock** on the day of departure! Unless previously arranged if no-one is expected to check-in later that day. We kindly ask you to tell us the day before departure at what time you intend to leave. It greatly helps us to plan for what can be a very hectic day.

**The accommodation must be left neat and tidy: crockery cleaned and put away, garbage thrown away, everyday cleaning done.**

Please bring back :

- Keys
- Sheets and towels
- Any other borrowed material



### **Aeration of the property**

Open wide all windows of your property 2x10 minutes to refresh the air without cooling the place. Windows must not be kept on-the-jar windows for several hours.

### **No hot water?**

Be patient and don't draw any hot water for about ½ an hour. Everybody is using it at the same time. A complete boiler must be warmed up again.

### **Security lock**

Push the handle completely upwards to be able to turn the key to lock the door.

### **Additional cars**

One place is usually granted per flat. Additional cars have to be parked on the 2

**public car parks:** at the entrance of the resort or underneath the supermarket Coop.

Do move your car after a snowfall in order to facilitate the clearing. Always take care to not impede the traffic.



### **Ski-room**

The house rules must be respected and the ski equipment left in the designated ski room in good order and neatly in the corridor.

### **Smoking**

It is not allowed to smoke inside a property and always

use an ashtray on the balcony.

### **Coffee**

Nespresso capsules can be bought at our office



## OTHER INFORMATION'S

### Your pet

The village offers many « Robidog » spots to get bags for the needs of your companion. Please, use them to keep our streets clean!

### Trash

Pack your rubbish in **official** bags and drop it off in one of our small chalets or « Moloks » zones. You can separately drop paper, PET or glass in some areas.

### Laundry

A laundry room is at your disposal at our agency. For this, prepare Fr. 50.- for the key deposit, some washing powder and change for the use of the machines.

### Receive snail mail

We can take delivery of your mail, but we deliver it only in case of emergency. Regularly drop by our agency to pick it up.

We kindly stay at your disposal at the agency for any useful information about your property or about the village and the region.

Enjoy your stay!

## Emergency numbers

Medical center	027 475 47 07
Medical care	0900 144 033
Emergency	144
Drugstore, Vissoie	027 475 22 22
Drug deposit	027 475 32 12
Fire	118
Police	117
Municipal police	027 476 15 15
Taxi Anniviers	079 628 61 11
Garage – recovery	027 475 61 35 079 338 57 15
Tourist office	027 476 17 00

### What to do in case of fire ?

In case of fire, it is important to intervene immediately in order to limit damage as far as possible. Keep calm and obey the three golden rules of behavior :

#### **Give the alarm (telephone 118), rescue, extinguish**

##### **Give the alarm**

- Alert the fire brigade : telephone 118.
- Warn people at risk.

##### **Rescue**

- Rescue people and animals from the burning room/area.
- Close windows and doors, and leave the site of the fire via the escape routes.
- If staircases are obscured by smoke : stay in the unit and wait by the window for the fire brigade.

##### **Extinguish**

- Fight the fire with the appropriate equipment (hand-held fire extinguisher, fire blanket, etc.)
- Brief the firefighters when they arrive.



## BOOKING REQUEST

### Actual journey

Name: \_\_\_\_\_

From: \_\_\_\_\_ To: \_\_\_\_\_

Property: \_\_\_\_\_ Reference: \_\_\_\_\_

### We wish to come back:

In the same property

Pets:

In another property

yes  no

Preference: \_\_\_\_\_

From: \_\_\_\_\_ To: \_\_\_\_\_

Total # of people (with children) \_\_\_\_\_

### Proceedings

Can the agency Immobilia-Grimetz send you a rental mandate for the property, if available at the desired period?

yes  no

Otherwise, the agency will contact you to verify the period or propose you another property.

Comment : \_\_\_\_\_

### Our coordinates changed

Address - e-mail –Mobile # – Phone # – Zip and place:

\_\_\_\_\_  
\_\_\_\_\_

Grimetz, the : \_\_\_\_\_

Signature : \_\_\_\_\_

