

WELCOME IN GRIMENTZ!

We are very happy to welcome you in our small village of Grimentz - Anniviers. Here is some information to help you have the best possible stay:



YOUR ACCOMMODATION

Beds already made?

The beds are covered with protective sheets. Please, don't take these off, but **cover them with you own sheets!**

Breakages and damages

If an item is faulty or broken, you can replace it or collect the replacement part from our agency (e.g. light bulb, tooth glass).

Any repairs or breakages **must be reported within 2 working hours** after their discovery!

Missing objects

We might be able to lend you a missing and useful object. By example: adaptor, fondue set, raclette oven, toaster, hair dryer...).

Departure day

The accommodation and parking space **must be left by 10 a.m.** on the day of departure, unless we agree otherwise. Come to see us the day before your departure or simply let us know your approximate departure time to help us with our organisation.

The accommodation must be left neat and tidy: crockery cleaned and put away, garbage thrown away, everyday cleaning done, animal hair vacuumed.

Please bring back to the agency:

- Keys
- Rented sheets and towels
- Any other borrowed material



Ventilation of the accommodation

Open wide all windows of your accommodation 2x10 minutes to refresh the air without cooling the place. Do not leave transom windows open for several hours.

Furniture and crockery

Furniture and crockery must remain in their original location.

No hot water?

Be patient and don't draw any hot water for about ½ an hour. Everybody is using it at the same time. A complete boiler must be warmed up again.



Smoking

It is not allowed to smoke inside an accommodation. Always use an ashtray on the balcony.

Security lock

Push the handle completely upwards to be able to turn the key to lock the door.

Your car(s)

One place is usually granted per accommodation. Additional cars must be parked on the **2 public car parks**: at the entrance of the village or on the big place after the supermarket Coop.

Move your car after a snowfall to facilitate the clearing. Always take care to not impede the traffic.

Electric charging points

There are two charging points for electric cars: after the Coop and at the Torrent car park. Never use the sockets in the rented accommodation, as this could damage them or even be dangerous.

Ski-room

House rules must be respected, and ski equipment left in the designated ski room to maintain order and calm in the corridors.

Drainage

To avoid a blockage in the drains, flush only toilet paper down the toilet.



OTHER INFORMATION

Your pet

The village offers many « Robidog » spots to get bags for the needs of your dog. Please use them to keep our streets clean!

Trash

Pack your rubbish in **official** bags and drop it off in one of our small chalets or « Moloks » zones. You can separately drop paper, PET, glass and metal in some areas.

Laundry

A laundry room is at your disposal at our agency. For this, prepare Fr. 50.- for the key deposit, some washing powder and change for the use of the machines.

Receive snail mail

We are happy to receive your letters, but we will only deliver them in case of emergency. Regularly drop by our agency to pick it up.

We kindly stay at your disposal at the agency for any useful information about your accommodation or about the village and the region.

All about the Val d'Anniviers: www.valdanniviers.ch

Enjoy your stay!

Emergency numbers

Medical center, Vissoie	027 475 47 07
Medical care	0900 144 033
Emergency	144
Drugstore, Vissoie	027 475 22 22
Drug deposit	027 475 32 12
Fire	118
Police	117
Municipal police	027 476 15 15
Taxi Anniviers	079 628 61 11
Garage - troubleshooting	027 475 61 35 079 338 57 15
Tourist office	027 476 17 00

What to do in case of fire?

In case of fire, it is important to intervene immediately to limit damage as much as possible.
Keep calm and stick to the three golden rules of behavior:

Give the alarm (phone number 118), rescue, extinguish

Give the alarm

Alert the fire brigade: phone number 118.
Warn people at risk.

Rescue

Rescue people and animals from the burning room/area.
Close windows and doors and leave the site of the fire via the emergency exits.
If staircases are obscured by smoke: stay in the unit and wait by the window for the fire brigade.

Extinguish

Fight the fire with the appropriate equipment (hand-held fire extinguisher, fire blanket...).
Brief the firefighters when they arrive.



BOOKING REQUEST

Current stay

Name and first name: _____

From: _____

To: _____

Accommodation: _____

Reference: _____

We wish to come back:

☐ In the same accommodation

Pets : ☐ yes ☐ no

☐ In another accommodation

Preference: _____

From: _____

To: _____

Total number of people (with children): _____

Rental contract

Can the agency Immobilia-Grimentz send you a rental contract if the accommodation is available at the desired period?

☐ yes ☐ no

Otherwise, the agency will contact you to verify the period or propose you another accommodation.

Comment: _____

Our contact details have changed

Email address – Mobile phone number - Landline number - Postcode and town:

Grimentz, the: _____

Signature: _____

